City of Murray Employee Benefits Plan: PPO

Coverage Period: 01/01/2015 – 12/31/2015

Summary of Benefits and Coverage: What this Plan Covers & What it Costs **Coverage for: Individual or Family | Plan Type: PPO**

This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.naa-lp.com or by calling 1-800-411-3650.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	PPO **$1,500** individual/ **$3,000** family; Non-PPO **$3,000** individual/ **$9,000** family Doesn't apply to PPO Preventive Care or in network transplants.	You must pay all the costs up to the **deductible** amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the **deductible** starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the **deductible**.
Are there other deductibles for specific services?	Yes. **$25** individual/ **$75** family Dental (if elected). There are no other specific **deductibles.**	You must pay all of the costs for these services up to the specific **deductible** amount before this plan begins to pay for these services.
Is there an out–of–pocket limit on my expenses?	Yes. For PPO Providers **$3,000** individual/ **$6,000** family; For Non-PPO Providers **$6,000** individual/ **$12,000** family	The **out–of–pocket limit** is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out–of–pocket limit?	Any penalties, out of network transplant services, non-covered expenses, and any expenses originally covered at 100%	Even though you pay these expenses, they don't count toward the **out–of–pocket limit**.
Does this plan use a network of providers?	Yes. See www.myCigna.com for a list of PPO providers.	If you use an in-network doctor or other health care **provider**, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network **provider** for some services. Plans use the term in-network, **preferred**, or participating for **providers** in their **network**. See the chart starting on page 2 for how this plan pays different kinds of **providers**.
Do I need a referral to see a specialist?	No.	You can see the **specialist** you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about excluded services.

- **Co-payments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Co-insurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is $1,000, your **co-insurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan may encourage you to use PPO **providers** by charging you lower **deductibles**, **co-payments** and **co-insurance** amounts.

Common Medical Event	Services You May Need	Your cost after deductible if you use an		Limitations & Exceptions
		PPO Provider	Non- PPO Provider	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	20% co-insurance	40% co-insurance	----------none----------
	Specialist visit	20% co-insurance	40% co-insurance	----------none----------
	Other practitioner office visit	20% co-insurance for chiropractic	40% co-insurance for chiropractic	----------none----------
	Preventive care/screening/immunization	No cost sharing	40% co-insurance	----------none----------
If you have a test	Diagnostic test (x-ray, blood work)	20% co-insurance	40% co-insurance	----------none----------
	Imaging (CT/PET scans, MRIs)	20% co-insurance	40% co-insurance	----------none----------
If you need drugs to treat your illness or condition More information about **prescription drug coverage** is available at PartnersRx.com.	Generic drugs	10% co-insurance $5/$10/$15 min. for 30/60/90 day supply	50% co-insurance	Covers up to a 30 or 60 day supply for retail prescriptions and 90 day supply for mail order prescriptions. Out of Network Specialty Drugs are limited to a 30 day supply retail pharmacy and mail order pharmacy with a minimum co-pay of $30. Medications recommended by the HRSA and USPSTF are covered 100%.
	Preferred brand drugs	30% co-insurance $10/$20/$30 min. for 30/60/90 day supply	50% co-insurance	
	Non-preferred brand drugs	30% co-insurance $10/$20/$30 min. for 30/60/90 day supply	50% co-insurance	
	Specialty drugs	Available in 30 or 60 day supply. Based on generic and brand drug costs above.	50% co-insurance	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% co-insurance	40% co-insurance	----------none----------
	Physician/surgeon fees	20% co-insurance	40% co-insurance	----------none----------

Common Medical Event	Services You May Need	Your cost after deductible if you use an		Limitations & Exceptions
		PPO Provider	Non- PPO Provider	
If you need immediate medical attention	Emergency room services	20% co-insurance	20% co-insurance	Coinsurance waived if admitted.
	Emergency medical transportation	20% co-insurance	20% co-insurance	----------none----------
	Urgent care	20% co-insurance	40% co-insurance	----------none----------
If you have a hospital stay	Facility fee (e.g., hospital room)	20% co-insurance	40% co-insurance	----------none----------
	Physician/surgeon fee	20% co-insurance	40% co-insurance	----------none----------
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	20% co-insurance	40% co-insurance	See plan document for limitations and exceptions.
	Mental/Behavioral health inpatient services	20% co-insurance	40% co-insurance	See plan document for limitations and exceptions.
	Substance use disorder outpatient services	20% co-insurance	40% co-insurance	See plan document for limitations and exceptions.
	Substance use disorder inpatient services	20% co-insurance	40% co-insurance	See plan document for limitations and exceptions.
If you are pregnant	Prenatal and postnatal care	20% co-insurance	40% co-insurance	----------none----------
	Delivery and all inpatient services	20% co-insurance	40% co-insurance	----------none----------
If you need help recovering or have other special health needs	Home health care	20% co-insurance	40% co-insurance	Limited to 100 visits annually.
	Rehabilitation services	20% co-insurance	40% co-insurance	See plan document for limitations and exceptions.
	Habilitation services	20% co-insurance	40% co-insurance	
	Skilled nursing care	20% co-insurance	40% co-insurance	Limited to 100 days annually.
	Durable medical equipment	20% co-insurance	40% co-insurance	----------none----------
	Hospice service	No charge	40% co-insurance	----------none----------
If your child needs dental or eye care	Eye exam	$10 co-pay	$42 maximum reimbursement	If voluntary vision coverage is elected. Limited to 1 exam every 12 months
	Glasses	$20 co-pay per set of lenses. $0 co-pay per set of frames up to $130 maximum benefit	See plan document for reimbursement maximums.	If voluntary vision coverage is elected. Limited to 1 set of lenses every 12 months and 1 set of frames every 24 months.
	Dental check-up	No charge	No charge	If optional dental coverage is elected.

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery (except for the medically necessary reasons specifically listed in plan document)
- Infertility treatment
- Long term care
- Non-emergency care when traveling outside the U.S.
- Routine foot care
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Chiropractic care
- Dental care (adult)
- Hearing aids (limited to children under 18 years of age and $1,400 per ear every 3 years)
- Private-duty nursing
- Routine eye care (adult)

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-411-3650. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov.ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov .

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: City of Murray c/o North America Administrators, L.P. at 1-800-411-3650 or P O Box 25207, Nashville, TN 37202. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform .

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan does provide minimum essential coverage.**

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides.**

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-411-3650.
Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-411-3650.
Chinese (中文): 如果需要中文的帮助，**请拨打这个号码**1-800-411-3650.
Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-411-3650.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby
(normal delivery)

- **Amount owed to providers:** $7,540
- **Plan pays** $4,730
- **Patient pays** $ 2,810

Sample care costs:

Hospital charges (mother)	$2,700
Routine obstetric care	$2,100
Hospital charges (baby)	$900
Anesthesia	$900
Laboratory tests	$500
Prescriptions	$200
Radiology	$200
Vaccines, other preventive	$40
Total	**$7,540**

Patient pays:

Deductibles	$1,500
Co-pays	$0
Co-insurance	$1,160
Limits or exclusions	$150
Total	**$2,810**

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** $5,400
- **Plan pays** $3,070
- **Patient pays** $2,330

Sample care costs:

Prescriptions	$2,900
Medical Equipment and Supplies	$1,300
Office Visits and Procedures	$700
Education	$300
Laboratory tests	$100
Vaccines, other preventive	$100
Total	**$5,400**

Patient pays:

Deductibles	$1,500
Co-pays	$0
Co-insurance	$750
Limits or exclusions	$80
Total	**$2,330**

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **co-payments**, and **co-insurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **co-payments**, **deductibles**, and **co-insurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.